Katie Kirch LCSW, ICGC, BACC

### PG 101

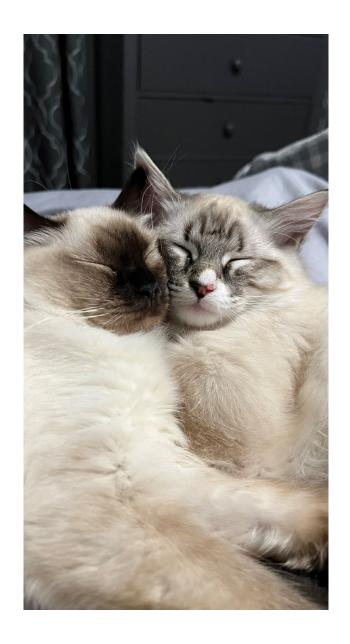
Intro to Gambling Disorders and Treatment Strategies



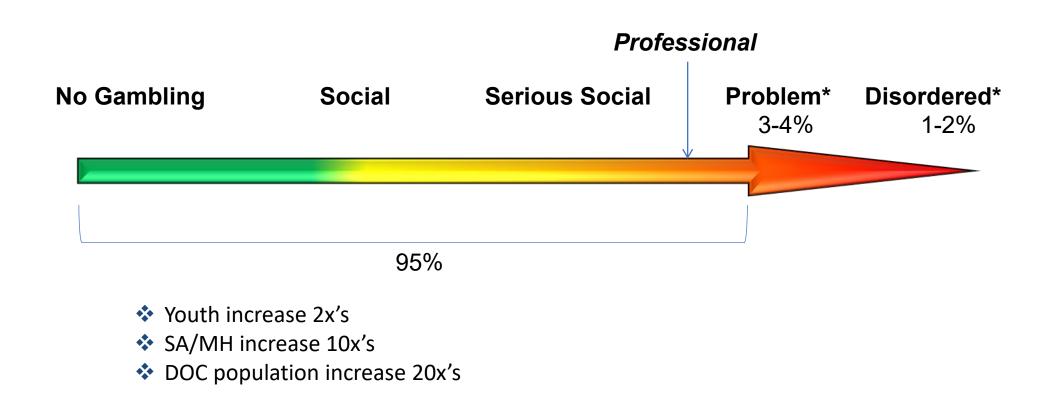


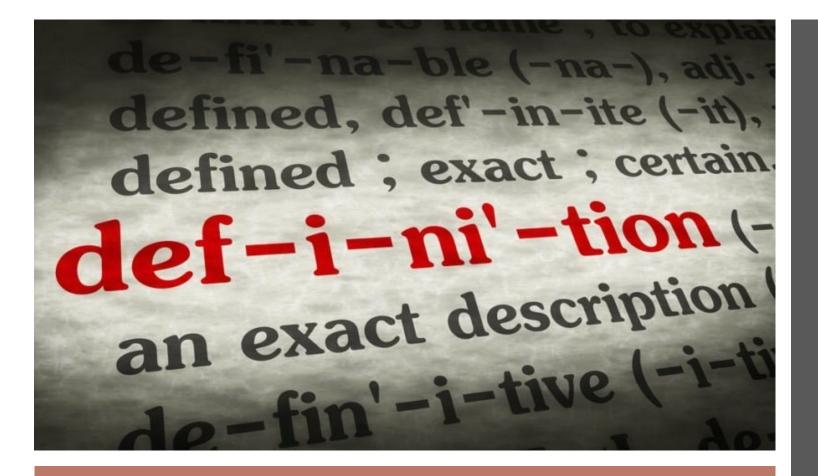
### A Little About Me

- 2011 Graduate of the UCONN School of Social Work
- Worked at The Connection Inc. from 2011-2015, therapist for Bettor Choice
- Adjunct Professor for UCONN SSW from 2014-2018
- Clinical Supervisor, Bettor Choice
  - LCSW, ICGC-II, BACC
    - EMDR Therapist
  - Acudetox Specialist



# The Gambling Continuum Is it even a problem?





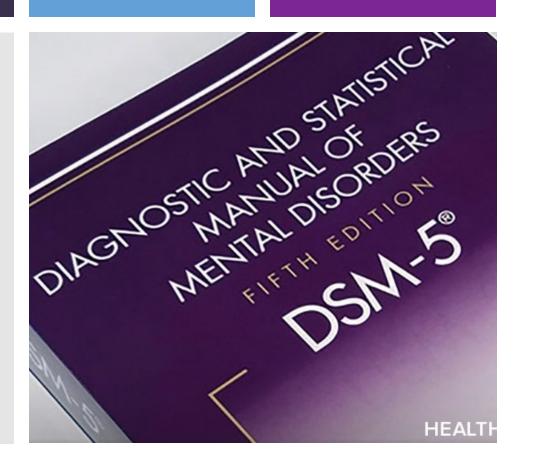
What Is Gambling?

Gambling: The act of risking something of value, including money and property, on an activity that has an uncertain outcome.

What percentage of CT residence have placed a bet in the last year?

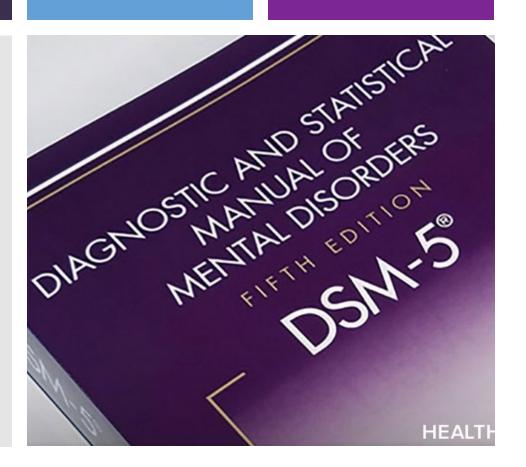
## DSM-V Criteria for Gambling Disorder (1-4)

- 1. Needs to gamble with increasing amounts of money in order to achieve the desired excitement (Tolerance)
- 2. Is restless or irritable when attempting to cut down or stop gambling (Withdrawal)
- 3. Has made repeated unsuccessful efforts to control, cut back, or stop gambling
- 4. Is often preoccupied with gambling (e.g., having persistent thoughts of reliving past gambling experiences, handicapping or planning the next venture, thinking of ways to get money with which to gamble)

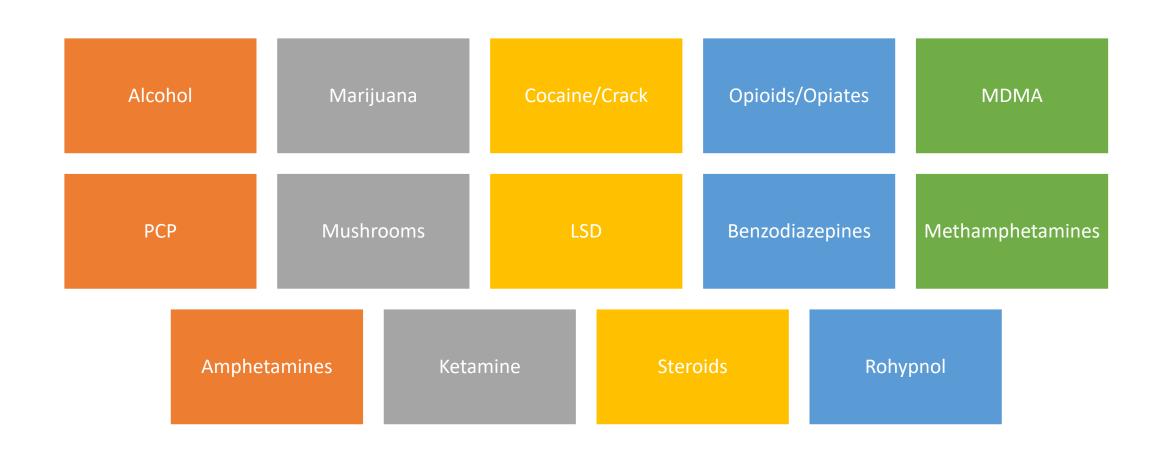


## DSM- V Criteria for Gambling Disorder (5-9)

- 5. Often gambles when feeling distressed
- 6. After losing money gambling, often returns another day in order to get even (chasing loses)
- 7. Lies to conceal the extent of one's gambling
- 8. Has jeopardized or lost a significant relationship, job, or educational or career opportunity because of gambling
- 9. Relies on others to provide money to relieve a desperate financial situation caused by gambling



## Types of Drugs (Uppers, Downers, All-Arounders)- D.O.C.



### Types of Gambling- G.O.C.

Blackjack	Poker	Roulette	Baccarat	Pai Gow	Sports Betting	Fantasy Sports
Lottery	Scratch Tickets	Bingo	OTB – Off Track Betting	Bracketology	Keno	Craps
	Raffles	Stock Market	Charitable Events (50/50)	Slot Machines	Video Games (Loot boxes)	

### Gambling vs Substances

### **Differences**

#### **Similarities**

Fantasies of Success

No biological test – easier to hide

Unpredictable outcome

Preoccupation

Loss of Control

No saturation point

More intense feelings of shame and guilt Less tolerance from public & judicial systems

Cravings

Negative impact on major life areas

Tolerance

Withdrawal Symptoms

o Col

• Used as form of self-medication

Self-help groups

• Brain changes

Greater financial problems

Intensity of family anger

Less public awareness = Greater stigma

### The Problem Is....

THE SOLUTION IS THE PROBLEM

WAITING FOR
THAT "BIG
WIN"

Why Do People Gamble? What is Gambling Really All about?

Maladaptive Positive Affect

**Avoidance** 

It's not about the money

### Positive Adaptive vs Maladaptive Behaviors

 Positive Adaptive- When a person is able to adjust to a situation or experience that leaves them feeling healthy and happy.

Maladaptive- The opposite.
 Pattern of behavior that prevents people from adapting to situations. Usually in the form of short term gains and long term consequences.



### Why do People Gamble?



WHAT IS THE DRAW?



LOTTERY – HOPES AND DREAMS



CASINO – LIFESTYLE/STATUS



SPORTS BETTING-CONNECTION

# Action Gambling "Augmenters"







- Typically, male
- "Skill-based" games
- Horses, casino card games, sports bettors
- Gambles to feel "alive"/Important
- VIP Status
- Thrill seekers
- About 50% have experienced a big win
- Often started gambling at a young age
- Higher levels of depression
- Negative Cognitions of not being good enough, important enough

## Escape Gamblers "Reducers"







- Typically, female
- Gambles to escape stressors or to relieve dysphoric mood
- Escape from trauma or abuse
- Prefers to gamble alone
- Onset is later in life
- Don't need a "big win" to get hooked
- Prefer activities that create a dissociative state Blaszcynski et. al (1986)
- Higher levels of anxiety

# Intermittent Reward System – The Challenge for Gamblers

- Anticipation of Reward is, according to Skinner, "The Most Powerful factor in directing human behavior".
- Human beings are driven by rewards
- Hidden Brain Podcast- "The Paradox of Pleasure" – We are wired to pursue pleasure and our modern world is full of temptation.



## Let's Talk About Money \$\$\$



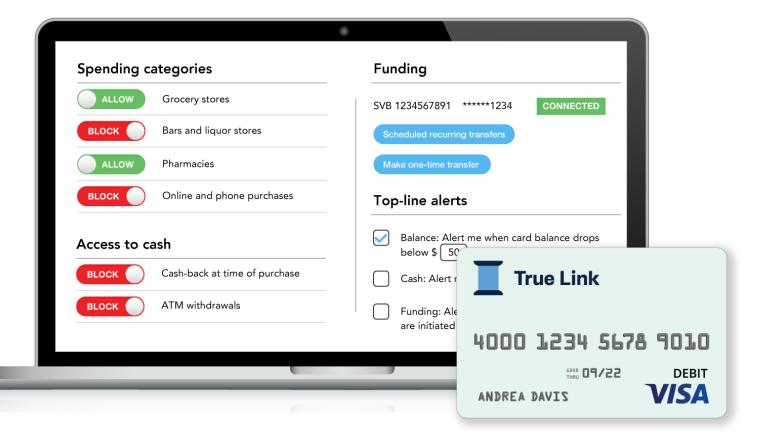


# Financial Interventions



### Financial Interventions-Early States of Treatment

- Know the debts
- Pull credit reports/ Bring in mail or bills
- What options is the client exploring? Bailouts? Bankruptcy?
- Budgeting
- Truelink Visa Card
- MMI Money Management International
- Trusted Family/Friend
- Financial Advisor

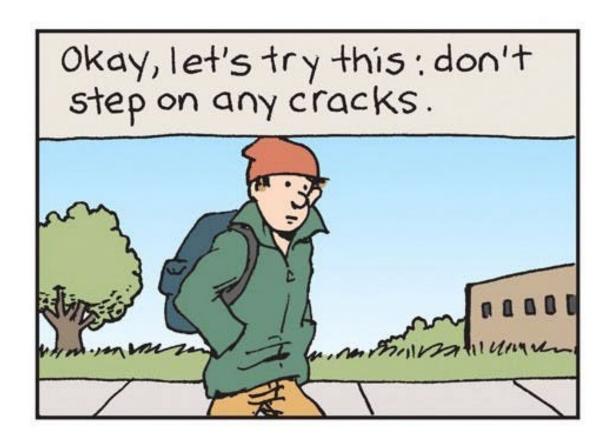


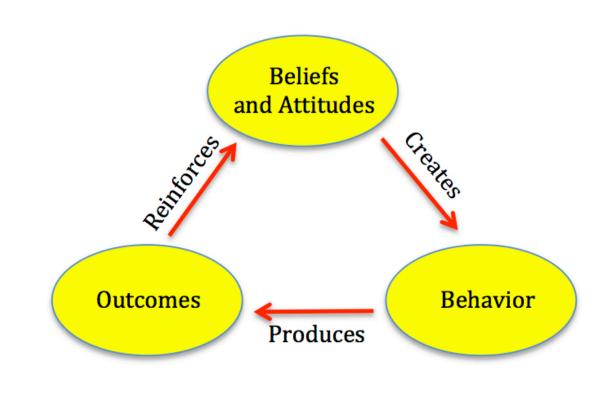
### True Link www.truelinkfinancial.com



Gambling
Treatment
involves a
LOT of CBT

## Cognitive Distortions Myths Illusions of Control





## Pop Quiz!

Do More People Die from Strokes or Accidents?



Do More words start with the letter "R" or have "R" as the third letter?

Confusing
Most Often
with Most
Memorable



### Law Of Averages & The House Edge









### Casino, Escape Gambling

- Slots, Bingo
- Anxious, depressed, lonely, isolated, withdrawn
- Clinical Areas of Focus: Mental Health, Life Transitions, Trauma

## Action Gamblers

Card Games, Roulette

Impulsivity, hyperactive, aggressive

Clinical focus in treatment

- Self-esteem/self-worth
- Trauma history
- Relationship difficulties

# Casino Gamblers: Assessment of Play

Card Status – Updated every April and October Slot/Free Play Amounts (Giveaways)

Win/Loss statements

Number of Points earned (\$80 bet = 1 point)



## Casino Gamblers: Early Interventions

#### VSE – Voluntary Self Exclusion

- Know your casino
- MA GameSense Center or Designated Agent (1yr, 3yr, 5yr, Lifetime)
- RI Present Form to Security Office at Twin Rivers (1yr, 5yr, Lifetime)
- CT- Allow mail in forms that must be notarized (Mohegan – 1yr or 5yrs, Foxwoods – 5yrs or Lifetime)

Debit Card Self Exclusion (NRT and EVERI)

Removal from distribution/mailing lists – reduce triggers

Win/Loss Statements

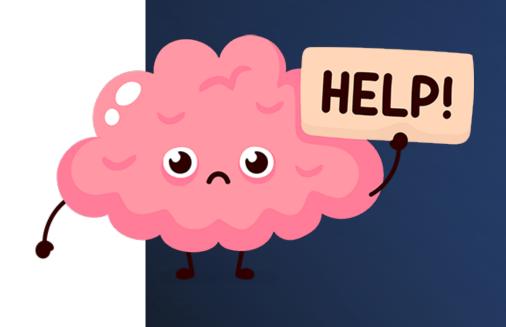


### Casino Slots Cognitive Distortions, Myths, and Illusions of Control

- Believing a machine is on a "hot streak"
- Changing bets believing the payout will change
- Stopping the machine while reels are spinning hoping to affect the outcome
- Touching a screen for luck
- Believing certain machines payout more (End machines)
- Believing payout percentages are being altered during live play
- Thinking a machine is "due" to win if it hasn't payed out in a while
- Any others?

### <u>Casino Table Games</u> – Cognitive Distortions, Myths, Illusions of Control

- Choosing a certain table, seat, or dealer based on past experiences
- Changing bets often thinking you are due for a hit
- Observing other hands that are dealt and believing that mastery of a game will equal winning
- Watching the history of the wheel and believing a certain number or color is due to hit next
- Almost hitting your color/number/exact card needed – brain stimulation





Casinos – What <u>IS</u> True

- It is a business and designed to take your money! (Slots are the biggest money maker)
- Law of averages
- Slot machines use Random Number Generators
- Altered Atmosphere to keep you there and keep you playing
  - No windows or clocks
  - Color Schemes
  - Floor layout
  - Sights and smells
  - Slot machines are designed to be comfortable, engaging, and ease of access to losing money

## Help Them Learn the Traps. It's Not YOU, It's Them.

- Giveaways/Hotel Rooms
- Casino hosts
- No clocks, windows,
- Clean bathrooms/facilities
- Certain colors/smells
- Design of casinos
- Seen as a "safe place" security and people there to take care of you



© CanStockPhoto.com

### Lottery Gambling

- Any game that is vendor based (Scratch tickets, Daily Numbers, Keno, Powerball/Megamillions
- Why do people play the lottery?
  - Fantasy of a big win
  - Escape from MH symptoms and other psychosocial stressors
  - Relief from difficult financial situations
  - Appealing form of gambling (From a little to a lot very quickly)
  - Seeking validation



#### Lottery Gambling-Assessment of Play



- How much and how often?
- Denomination of tickets
- Routines in play? (Getting their morning coffee)
- When new games are introduced do they also play those?
- Higher jackpots for draw games = increase in play?

Lottery
Games –
Early
Interventions

Ctlottery.org

Masslottery.com

Rilot.com

Revealing true odds and how games work

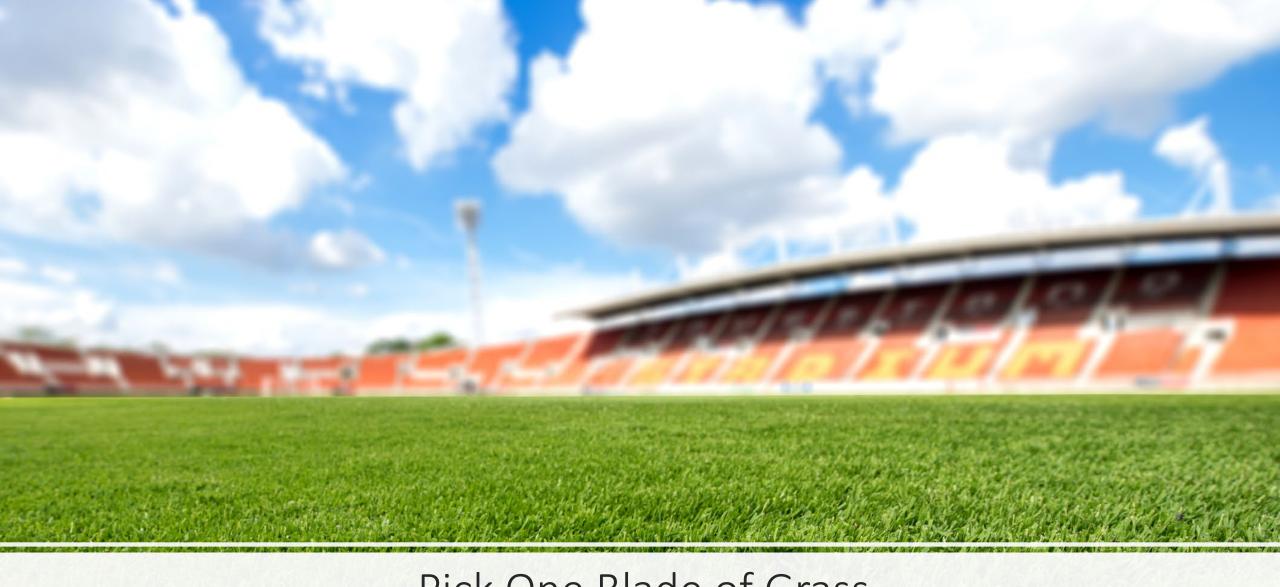
Limit access to cash

Changes in routines

Work on MH issues

Explore ways to increase income

Learn budgeting strategies and live within means



Pick One Blade of Grass

You are more likely to die from...

An accident with a vending machine

Falling out of bed

Dying from an asteroid strike

Driving to purchase a lottery ticket

Lottery
GamblingCognitive
Distortions,
Myths, and
Illusions of
Control

- Believing one retailer is luckier than others/having a favorite
- Having a favorite game or favorite numbers
- Believing if there are multiple losing tickets, the next will be a winner
- Believing that all the winning tickets are stacked in the beginning of games
- Choosing family birthdays/anniversaries thinking that will produce winning numbers
- Believing that every time you don't play your numbers they hit
- Following perceived patterns in numbers

#### Lottery Games – What <u>IS</u> True



Games are randomized and wins are based solely on odds with no ability to control the outcome of the games.

Marketing strategies are widely used to entice play (Storefront win signs, commercials, the use of focus groups). Yet, another business designed to take your money!

Easy to get hooked due to speed of play

Targets lower income populations



## Sports Betting

Baseball, basketball, football, soccer, hockey, golf, Fantasy sports, Horses (OTB), Boxing

### Sports Betting

#### Clinical areas of Focus

- Typically younger males (except horses)
- Former athletes grief
- Dissatisfied with current life circumstances
- Low self-esteem/self-worth
- Gamble to feel inclusive
- Status
- Enjoys the competition (mostly against themselves)
- Feel important and validated by others when they win



# Sports Betting – Assessment of Play

- Sports Favorite sport? Bookie or Online?
  How much or how often? Fantasy sports?
  Daily Fantasy sports? Buying squares? March madness? Prop bets? Live action bets?
  Betting on the lines?
- Horses Online? Brick and Mortar? Apps?
  How much, how often. Paying attention to
  times in the year when big races are
  happening. Handicapping horses when not
  betting?

Sports Betting -Cognitive Distortions, Myths, and Illusions of Control

- Believing they know all about a certain sport
- Following players on social media and predicting their level of play based on their personal lives
- Looking up wind and other weather related factors that could impact a game
- Wearing "lucky articles of clothing" or other superstitious acts thinking that will change the outcome of the game



## Sports Betting: What <u>IS</u> true

Sports Betting was illegal until 2018 when the federal ban was lifted

Sports Betting is a business and designed to take your money! The house advantage is the Vigorish (Vig. Cut. Juice. Tax)

The more people bet, the more likely they are to lose

There will always be an element of chance — "Bad Beats-SportsCenter"

Some games are rigged and have mob involvement

#### Sports Betting – Early Interventions

Depending on the type of play, blocking software may need to be implemented (Online and apps)

Fandeul VSE

Draftkings VSE

Paying of debts to bookies and deleting/blocking phone numbers

Avoiding watching sports (if possible) and making mind bets



#### Online Gambling-Assessment of Play

- What sites? FanDuel, DraftKings, Bovada.lv
- Phone/Computer/Work/Home?
- What games?
- How much, how often?
- How did it start?
- What form of money to access play? Cryptocurrency? Credit Cards?



## Online Gambling – Clinical Areas of Focus

Social Isolation

Anxiety

Pandemic driven? What did they like to play before?

Online
Gambling –
Early
Interventions

#### Gamban

#### Gamblock

Betfilter

Freedom

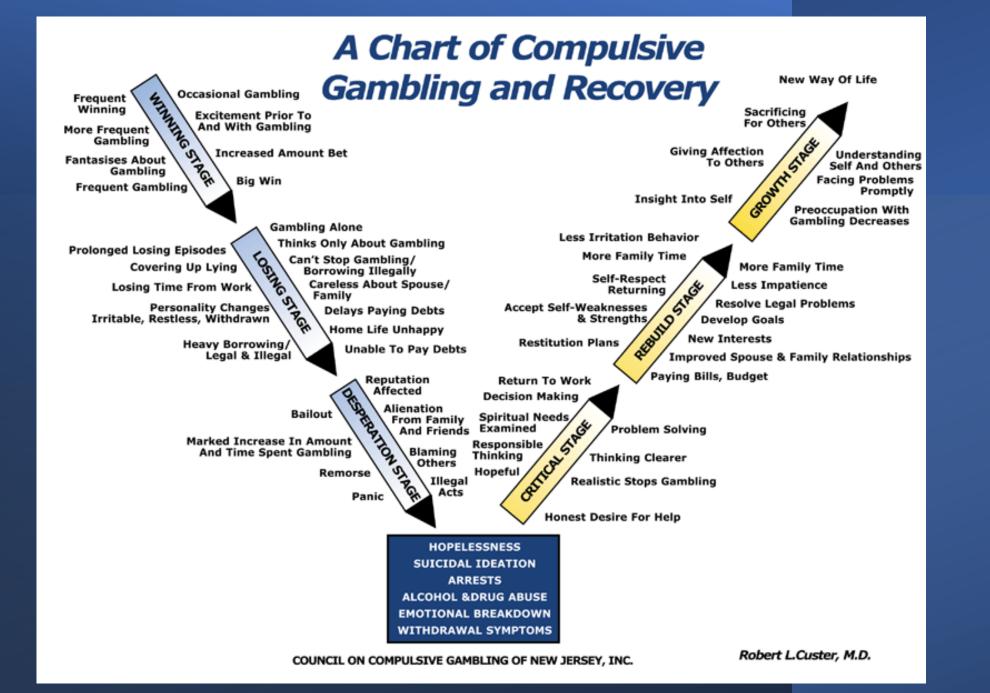
## Other Interventions

- GA <a href="https://ctwmaga.org">https://ctwmaga.org</a>;
   http://newenglandga.com/
- Treatment Groups
- Peer Counselors
- Triggers
- Maladaptive Positive Affect
- Avoidance
- Harm Reduction
- Know the odds/House advantage for games
- Asking questions certain times of the year

#### Family Interventions

- Bring in family early on
- Provide psychoeducation about gambling
- Anger, resentment, lack of trust Betrayal Trauma
- Help with finances
- Do not support bailouts
- Healthy Boundary setting (Financial, Emotional, Physical)
- V Charts





A Chart On The Effects Of Compulsive Gambling **Occasional Worries** On The Spouse Makes Excuses For Gambling Keeps Concerns To Relaxed Accepts Increased Gambling Considers Gambling Sense Of Sharing Temporary Achievement **Easily Reassured** Closeness Within Family **Questions Unpaid Bills** Sacrificing For Others **Helping Others** Unexplained Financial More Affectionate Crisis And Trusting Accepts Remorse Of Gambler Meets Own Needs Communications Spouse Spends Less Arguments Improved Time With Family Problem Solving Spouse Feels Rejected Demands Upon Gambler Understanding Others Attempts To Control Gambling Closeness Within Family **Provides Bailouts** Recognizes Self Needs Increased Self-Esteem Avoids Children Family And Isolation Making Decisions Deals With Resentment **Intense Resentment** Realistic Personal Realistic Planning Confusion Inventory Accepts Physical Compulsive Self-Confidence Returns Symptoms Gambling As Thinking Impaired Illness **Guilt Diminishes** Rage Immobilization Hopeful Stops Giving Bailouts Anxiety-Panic **Doubts Sanity** Accepts Friends Again Honest Desire For Help HELPLESSNESS HOPELESSNESS MENTAL BREAKDOWN SUBSTANCE ABUSE DIVORCE SUICIDAL THOUGHTS & **ATTEMPTS** 







#### Additional Resources

- "Action" Documentary (Hulu, YouTubeTV, Sling)
- Movies Uncut Gems, Owning Mahoney, Rounders
  - 60 Minutes: Slots The Big Gamble (Youtube.com)
  - 60 Minutes: Sports Betting Fuels concerns Over Problem Gambling
- Podcasts- ALL IN: The Addicted Gambler's Podcast
  - Facebook Group- Broke Girl Society



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- Twinriversusd.org



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